

5 Questions for Selecting an Audiometric Testing Service

You have many choices when it comes to employee hearing testing. You can have a mobile unit come to your facility for onsite testing with an occupational health specialist. Another option is sending your employees to a nearby health clinic. A growing trend is self-administered testing through buying or renting an audiometer. Each testing method has its advantages and disadvantages, and no single one might be able to solve the various needs of your workplace.

However you choose to test, make sure to select a partner who can support your whole hearing conservation program.

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Does the audiometric testing service offer onsite testing at my place of business? Can they cover all my company locations?

Make sure you are getting the same process and protocols across your locations. To do this, partner with a company who has the scale to cover all your locations and offers various testing platform options.

Examinetics has a fleet of more than 140 mobile units that come to you. With flexible scheduling options, our responsive fleet is at your disposal, providing a centralized solution to all your hearing testing needs. Your employees stay onsite and can be back to work within the hour.

With our national presence, Examinetics is one of the only providers with the scale to service all your facilities nationwide. That means you get consistent and dependable service from the coast of Florida to the mountains of Washington.

Additionally, you can subscribe to our Salux™ audiometric solution. This solution provides an option for on-demand testing so that you can test at your facility as needed, capturing missed tests and retests, or have a fully do-it-yourself testing program. Whether you conduct testing on the mobile unit, at a nearby clinic, on your own, or through a combination of these methods, Examinetics makes it easy to manage testing across all your locations, all through a single trusted partner.



Once I sign a contract, what support will I receive?

Many audiometric testing companies are small in terms of their number of employees and resources. With a small team, the same salesperson who provided a quote is also the same person who acts as account manager, audiologist, and data specialist. With competing priorities, you do not always get the attention you need. Another thing to consider if you buy an audiometer, is that you are on your own to figure out your hearing conservation program.

Examinedics provides services to our clients with complete onboarding and implementation services through our Client Success team to ensure your success beyond initial sale. We help you get organized and transfer your data, so you have the peace of mind that you need as a safety professional.

If you subscribe to Salux, we have a dedicated support team for on-demand clients. While some audiometer companies make you open a ticket and wait for a response, Examinedics has live help from 7:00AM – 7:00PM Monday to Friday to give you the support you need.



What audiology support will I receive?

It is essential that the audiometric testing service you choose compares the audiograms to a baseline, to determine if hearing loss has occurred. This is vital to compliance with regulatory agencies and to maintain the health of your workforce. Audiological support isn't available when using a clinic and may be outsourced when renting an audiometer. Having audiological support not only helps interpret results, but also provides assistance with navigating OSHA standards.

Examinedics has a full-time team of expert audiologists who supervise all hearing conservation protocols, review threshold shifts, and help determine work-relatedness. Having a licensed audiologist available for questions and support protects you and your employees.

Examinedics' "Test-Train-Counsel" service provides your employees with both written notification of STS and fitting with training in the use of hearing protection - the two OSHA mandated STS follow-up actions. Once the service is completed, you will be notified of any employees needing follow-up, along with the necessary next steps.

The Salux dashboard shows an overview of your hearing test results to see any retests needed, shifts eligible for work related evaluation, and confirmed recordables. No matter how you test, you receive monthly reports on all complete and incomplete follow-up actions. This monthly reminder will ensure that you complete all follow-up action in a timely manner and that no employees fall through the cracks.



What reports will I receive? Does the audiometric testing service have a data management platform for record keeping?

You want to ensure you have timely reports so your teams can take immediate action. Confirm with your hearing testing partner that your employees will receive immediate notification of test results at the time of testing.

Your company is responsible for maintaining records of all employees' audiometric results. To do this effectively, it is best if your audiometric data is stored in an online reporting database where you have access readily available.

Our client portal, XM Solutions, puts all the information you need at your fingertips. It provides an environment that transforms your data into usable reports and analytics. The streamlined data management capability allows you to easily see trends and access reports that help you identify risks and support your successes. Fragmented information is now consolidated and organized.

Examinetics has also completed an examination to acquire SOC 2 Type 2 compliance in the areas of data security and privacy. The Type 2 report examined how well systems and controls perform over a 12-month period to give clients a higher level of assurance for data management.



Does the company offer other services beyond hearing testing?

As a safety professional, you probably have other needs beyond hearing testing and even beyond your hearing conservation program. Look for a partner who can provide a whole suite of occupational services to help you stay compliant and serve your unique needs.

We offer full support for your hearing conservation program by providing training videos with all services, offering Work Related Evaluations, and conducting onsite noise surveys.

You may have other occupational health needs, where you can consolidate providers. Examinetics offers various compliance services in addition to hearing testing, such as respirator medical clearance and fit testing. Our other compliance services include silica exams, DOT exams, and chest x-rays. Plus we provide injury management, pre-employment assessments, and much more.



Start your hearing conservation program today

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